

## Network

## UCaaS

## CCaaS

## Security

## Cloud

## IoT

## Misc.

### SD-WAN

- Auto-Failover
- Bonding
- Intelligent Routing
- VNF (Virtual Network)
- Firewall
- Application Aware

### CONNECTIVITY

- Broadband
- Dedicated Fiber
- Coax
- WISP / Microwave
- 3G/4G/5G Internet
- Satellite Internet
- Circuit Aggregation

### MANAGED WIFI

- Internal Network
- Guest Network

### SECURITY

- Firewall (Prem / Web)
- Endpoint Security
- Network Security Assessment

### REMEDIATION

- Circuit Monitoring
- Trouble Ticket Creation

### BASIC UCAAS SEAT

- Voice
- Text / SMS
- Video (Zoom)
- Web Conferencing
- Collaboration (Slack, Glip, MS Teams, etc.)

### ADD ONS

- CRM Integration
- Accounting Integr.
- CCaaS Integration
- IVR
- Call Recording
- AI / Sentiment

### PREMISE SYSTEMS

- Prem as-a-Service
- SIP Trunks

### CCAAS SOLUTION

- IVR
- Analytics
- Performance Mgmt
- Dashboards

### DIALER

- Outbound Dialer
- Preview
- Predictive Dialer
- Progressive Dialer

### WORKFORCE MGMT

### QUALITY MGMT

- AI / Sentiment

### CRM INTEGRATIONS

### UCAAS INTEGRATIONS

### PCI HANDLING

### HIPPA HANDLING

### GAMIFICATION

### ADD ONS

- Accounting Integr.
- Call Recording

### IDENTIFY

- Virtual CISO
- Cyber Consulting
- Vulnerability Assess.
- Penetration Test
- Compliance
- Phishing Simulation
- Awareness Training

### PROTECT

- Managed Firewall
- Web Security
- Email Security
- Endpoint Protection
- Managed Cloud FW
- Data Protection
- Zero-Trust Framework
- Remote User VPN
- Patch Management

### DETECT

- Log Mgmt (SEIM)
- AI Machine Learning
- Intrusion Detection
- Intrusion Prevention
- SOC as a Service

### RESPOND

- Incident Response
- Containment / Eradication / Restore

### CONNECTIVITY

- Public Cloud Onramps
- Direct Connects
- Express Routes

### COMPUTING

- Private Cloud
- Public Cloud
- Bare Metal
- Colocation
- Orchestration

### IAAS

### STORAGE

- Cloud File Storage
- Colocation
- Managed Backup
- Disaster Recovery

### MANAGED SVCS

- Managed O365
- IT Support
- Desktop aaS
- Cloud Migration
- Professional Svcs

### SAAS MGMT

- Microsoft Office
- SAP

### SENSORS

- Temperature
- Pressure
- Soil Moisture Content
- Video

### REPORTING

- Geo-Fence
- Detailed Use
- Velocity / Acceleration

### DEVICES

- Handsets
- Computers
- Laptops
- Accessories

### MOBILE NETWORK

- Detail Reporting
- Device Usage Mgmt
- Application Filtering
- Detailed Reporting
- CyberReef Solutions

### EXPENSE MGMT

- IT Asset Management
- Wireline
- Mobility

### PHYSICAL SECURITY

- Video Surveillance
- Access Cards

### SURVEYS

- Ariel Drone Surveys
- ConnexiCore

### ANSWERING SVCS

- Ruby Receptionist